



The Dialpad Platform

Phone. Contact Center. Meetings. All in the cloud.

Dialpad gives teams a single place to stay connected with a business communication platform that supports every kind of conversation. Whether sales or support, 1:1 or group meeting, Dialpad offers a solution that makes it easier to make smart calls both in and outside your business.

Our Products



Talk

Business phone system



Contact Center

Support & engage



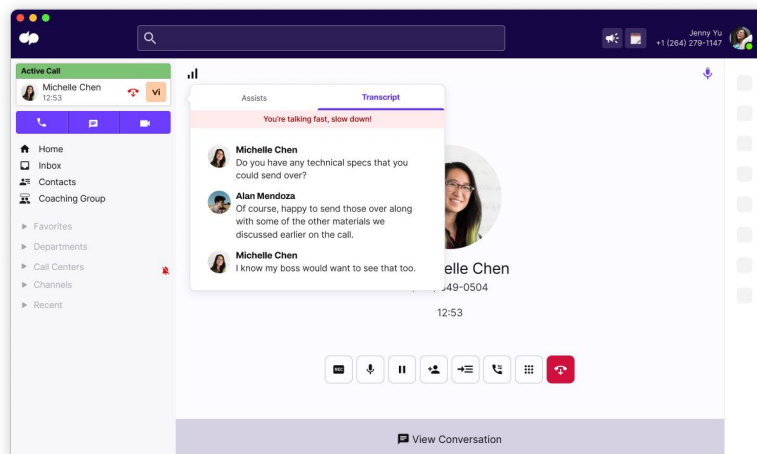
Sell

AI-enabled sell outreach



Meetings

Free video conferencing with AI



Why Dialpad?

- All in one platform with voice, video, SMS, and meetings for the calls that matter most
- Voice and messaging features that meet the needs of sales, support, and everyone in between
- Reliable call quality no matter device or location
- Real-time caller insights that drive business Decisions
- Flexible administration that eases local and global deployment tasks
- Integrations with existing tech stack (Salesforce, Zendesk, G Suite, Slack, and more)



Now that we use Dialpad our employees can make and receive calls from wherever they need to be, leaving our customers safe in the knowledge that we're open for business and they can reach us when needed.

Grady Carroll, NA Network and Collaboration Manager

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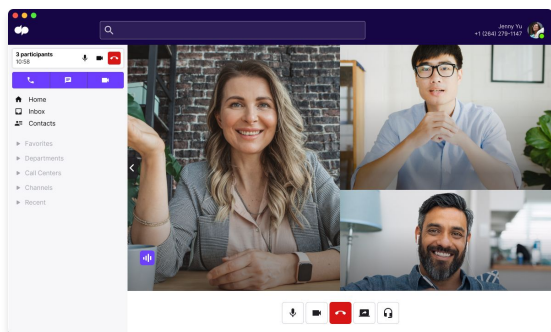
The Dialpad Platform



Dialpad Talk

Is the business phone system built to help you have better conversations, no matter where they happen.

- Instantly roll-out new users, phone numbers, and devices to teams in 50+ countries from a web-based portal
- Capture every word with reliable, HD quality audio across your existing devices (laptop, deskphone, cell phone)
- Automate note-taking and to-dos with call transcriptions
- Slash telephony spend in half when switching from on-premise hardware



Dialpad Meetings

Is the meeting platform that's ditched pins and downloads to deliver the easiest path to collaboration.

- Host audio or video meetings anywhere in the world with up to 100 participants
- Automate note-taking and to-dos with meeting transcriptions
- Instantly start a meeting without needing to download software or enter a PIN
- Sync and schedule meetings



Dialpad Sell

Dialpad Sell is the only phone system built for sales. With real-time coaching that ramps reps faster to automatic call logging no matter the device, sales teams can capture and coach all from a single platform.

- Reduce ramp & improve objection handling with rep recommendations
- Uncover coachable moments with leaderboards, call summaries, and recordings
- Gain a clearer picture of rep activity with seamless integrations to your existing sales tech (CRMs, enablement, forecasting)



Dialpad Contact Center

Dialpad's Contact Center enables agents to deliver personalized support at scale.

- Capture every word with HD call quality plus call transcriptions
- Empower your agents to be subject matter experts with real-time recommendations
- Leverage real-time dashboards to track service level, agent status, or wait times
- Receive alerts for customer sentiment changes with access to real-time call transcriptions

